



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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Disaster Field Office

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FEMA-1491-DR-VA

Commonwealth Situation Report #39

Tuesday, December 9, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 33 confirmed deaths to date.

2. Current State/Federal Priorities and Objectives

- Closing of the Disaster Field Office in late January to mid-February 2004.
- Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- Monitor and track debris removal from public property.
- Develop timelines for completion of program delivery.
 - Substantially complete the implementation of Human Services, Public Assistance and Mitigation programs by 12/19/03.
- Provide for health and safety of impacted citizens and recovery workers.

3. Response Activities

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, 1-866-880-1380 is open for contractors and local governments needing information regarding debris removal. The lines are open from 7 a.m. to 5 p.m. daily.

- **Resources**

- The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	<i>17</i>
Transportation	<i>8</i>
Social Services	<i>25</i>
Conservation and Recreation	<i>3</i>
Fire Programs	<i>5</i>
Housing and Community Development	<i>1</i>
Forestry	<i>1</i>
Total (as of December 9, 2003)	<i>60</i>

- **Commonwealth Situation Reports**

- Situation Reports are being prepared and distributed weekly on Tuesday.
- The Disaster Field Office operational hours are 8 a.m. to 6 p.m., Monday through Friday and 8 a.m. to 12 p.m., Saturday. Telephones are answered from 7 a.m. to 6 p.m.

4. **Recovery Activities**

A. **Human Services:**

i. **Teleregistrations**

- New teleregistrations since last reporting period amount to ***1,957*** for a total of ***92,765*** registrations at COB ***12/08/03***. See Attachment (1) for teleregistrations by designated jurisdictions.
- ***The registration period was terminated COB December 8, 2003.***
- Individuals can still register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to 8 p.m.

ii. **Small Business Administration (as of COB 12/08/03)**

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
Home	<i>51,554</i>	<i>6,256</i>	<i>2,093</i>	<i>\$46,913,600</i>	<i>2,772</i>	<i>720</i>	<i>671</i>
Business	<i>9,909</i>	<i>860</i>	<i>198</i>	<i>\$10,013,500</i>	<i>369</i>	<i>159</i>	<i>134</i>
EIDL	<i>0</i>	<i>902</i>	<i>125</i>	<i>\$2,629,700</i>	<i>55</i>	<i>598</i>	<i>124</i>
TOTAL	<i>61,463</i>	<i>8,018</i>	<i>2,416</i>	<i>\$59,556,800</i>	<i>3,196</i>	<i>1,477</i>	<i>929</i>

iii. **Individuals and Households Program (IHP)**

1. **Housing**

- Temporary housing assistance disbursed to date – ***\$30,785,445.69***
- Residential destruction included ***1,159*** homes reported destroyed and ***9,144*** with major damage, ***97,521*** with minor damage and those ‘affected.’ Losses are estimated at ***\$580,958,611***.
- Of the ***1,449 businesses*** involved, ***77*** are reported destroyed, ***330*** suffered major damage and ***1,042*** businesses suffered minor or casual damage. Estimated losses amount to ***\$83,808,356***.

Travel Trailer Status as of 12/08/03

County	Approved	On Site	Occupied
Gloucester	82	82	80
Hampton	2	2	2
James City	1	1	1
King & Queen	3	3	3
Lancaster	1	1	1
Mathews	8	8	8
Middlesex	1	1	1
Northampton	1	0	0
Poquoson	240	239	239
Prince George (Petersburg)	1	1	1
Rockbridge	8	7	7
Suffolk	1	1	1
York	10	10	8
Total	359	356	352

2. Other Needs Assistance (ONA)

Amount referrals approved:	\$16,379,127.14
Amount referrals disbursed: (<i>as of 12/08/03</i>)	\$16,182,781.16
Total referrals received:	42,699
Total referrals approved:	11,526
Total referrals ineligible:	20,843
Total referrals withdrawn:	1,372
Total referrals pending:	8,958

iv. Disaster Recovery Centers

For the period **12/02 through 12/08**, **306** walk-ins visited the DRCs.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
1	Poquoson <i>City Hall, 500 City Hall Ave. (Moved on 11/22)</i>	9/23		3,957	12/06
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	21	3,139	
8	Yorktown Caritas Building –1000 Old York Hampton Highway	9/29	31	1,845	
	Totals		52	20,466	

v. Disaster Unemployment Assistance (as of **COB 12/08**, except for disbursement which is updated weekly)

Total Claims Filed:	2,475
Approved:	2,305
Denied:	170
Amount Claims Disbursed:	\$539,908

vi. Donations Coordination

- Calls as of COB 11/24/03 total 2,255 with 1,556 related to individual needs, 634 miscellaneous, 61 offers of donations and four calls from agencies with needs. (*updated information unavailable*)
- Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

vii. Hurricane Isabel Relief Fund.

- Fund total as of COB *12/08/03* \$28,791

viii. Insurance Fraud Hotline

- A total of *33 communications* have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

B. Infrastructure Services:

i. Public Assistance Program

- Has received *284 Requests* for Public Assistance to date in the system. Work has been completed on *113 applicants (37%)*.
- Project worksheets total *820 written of 1,620 projected (50%)*, *642* obligated and *178* under review for a total of *\$56,644,362.06 obligated*.
- Completed *284* kick-off meetings.
- Two Public Assistance teams are in the field conducting kick-off meetings and writing project worksheets. In addition, two 'tree' teams are in Richmond and four 'tree' teams are in Hampton.
- Grants were conveyed to *25 jurisdictions* during the past week as indicated by bold italics in table.

Public Assistance Grants Conveyed to Jurisdictions

As of *December 8*

A & N Electric Coop	Front Royal, Town	<i>Norfolk City</i>
Accomack County	Gloucester County	Northern Neck Elec. Coop
Alberta, Town	Gordonsville, Town	Northern Virginia Elec. Coop
Amherst County	Greensville County	<i>Northampton County</i>
Appomattox County	Greene County Public Schools	Nottoway County
Appomattox, Town	Grottoes, Town	Onancock, Town
Ashland, Town	<i>Hampton City</i>	Onley, Town
<i>Blackstone, Town</i>	Hanover County	<i>Orange County</i>
Boydton, Town	Hanover County Public Schools	Orange, Town
Bridgewater, Town	Harrisonburg City	Pittsylvania County
Brunswick County	Henrico County	<i>Poquoson City</i>
Campbell County	Herndon, Town	<i>Portsmouth City</i>
<i>Central Virginia Electric Coop</i>	Hopewell City	<i>Powhatan County</i>
Charles City County	Kenbridge, Town	Prince Edward County
<i>Chesapeake City</i>	King & Queen County	Prince George County
Chesterfield County	<i>Leesburg, Town</i>	Prince George Elec. Coop.
<i>Claremont, Town</i>	Louisa County	Rappahannock Electric Coop
Clarksville, Town	Luray, Town	Richmond City
<i>Colonial Beach, Town</i>	Madison County	Rockingham County
<i>Colonial Heights City</i>	Manassas City	Science Museum of Virginia
Community Electric Coop	Mathews County Electric Coop	<i>Shenandoah County</i>
Culpeper, Town	McKenney, Town	Shenandoah, Town
Dumfries, Town	Mecklenberg Elec.Coop	<i>Southampton County</i>
Elkton, Town	Middleburg, Town	South Boston, Town
Emporia City	Mt. Jackson, Town	South Hill, Town
<i>Fauquier County</i>	New Kent County	<i>Southside Electric Coop</i>
<i>Franklin City</i>	<i>Newport News City</i>	<i>Spotsylvania County</i>
<i>Fredericksburg City</i>	<i>Norfolk Airport Authority</i>	Stanley, Town

Updated Information is **bold** and *italicized*.

Staunton City
Strasburg, Town
Suffolk City
Surry County
Sussex County
Sussex Service Authority
Tangier, Town

Tappanannock, Town
Urbanna, Town
Victoria, Town
Vienna, Town
Virginia Beach City
Virginia Dept of Conserv. & Rec
Virginia Dept of Emergency Mgmt

Virginia Dept of Health
Virginia Dept of Transportation
Warrenton, Town
Warsaw, Town
Waynesboro City
West Point, Town
Williamsburg City

ii. Debris Management Liaison

- *Continue to conduct site surveys of trees in the cities of Richmond and Hampton to assess eligibility for federal assistance.*
- *Continues to provide technical assistance to applicants regarding their debris operations.*

C. Mitigation

- *A total of 212 Hazard Mitigation Grant Pre-application have been received (two were received after the deadline).*
 - *Total requested is \$122,836,866 of which the federal share is \$92,127,664.50.*
 - *Pre-applications are being cross-walked with mitigation strategy priorities for ranking.*
 - *Notification of eligibility and request for full applications will be sent out in early January.*
 - *Full applications must be submitted to VDEM on or before March 1, 2004.*
- *Mitigation education CD for Virginia's elementary school teachers has been finalized and is being printed.*
- *Three courses in 'Coastal Construction' and three in 'Mitigation of Residential Structures' are being developed and will be offered in March or April. Final arrangements are being made at desired locations.*
- *The state Mitigation Plan contract has been awarded to Virginia Tech's Center for Geospatial Information Technology. Work has begun and final draft is expected by July 2004 for FEMA review by September.*
- *Applications have been received from all jurisdictions not currently funded for All Hazard Mitigation Planning except James City County and the City of Williamsburg. Notification of eligibility and requests for full applications are being sent to pre-applicants for All Hazard Mitigation Planning. Full applications must be submitted to VDEM on or before January 31, 2004.*
- *Gave presentation on 'Impacts and Recovery from Hurricane Isabel' to Central Shenandoah Planning District Commission's December luncheon meeting.*
- *Provided report of meeting of City of Alexandria officials, FEMA Region III, Disaster Recovery Center (DCR) and VDEM staff regarding 700 South Union Street 'Backyard Boats' development that is out of compliance with NFIP regulations.*
- *Provided technical assistance to building officials and local NFIP coordinators in Newport News and Chincoteague and the counties of Accomack, Fairfax, York and Mathews.*
- *Reviewed several floodplain ordinances and provided critical comments to local NFIP coordinators; jurisdictions included Cities of Alexandria and Chesapeake*

D. Legislative Liaison:

- *Representatives of VDEM have been working with staff of Delegate Allen Louderback regarding a complaint from a disaster victim in Page County.*
- *Communication with local and state government officials is ongoing. Prompt responses to requests continue.*

E. Community Relations

- *Department mission completed, activities have been discontinued.*

F. Public Affairs

- *Issued news releases on:*
 - *"Disaster Assistance tops \$180 Million"*
 - *"In the Wake of Hurricane Isabel, FEMA and State Encourage Preventions Steps"*
 - *"Tips for Making Homes Wind Resistant"*
 - *"Gloucester Disaster Recovery Center to Close" (on December 13)*

G. Environmental and Hazardous Materials

- Assisting with debris management.

H. Disaster Recovery Task Forces

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
 - Will continue to coordinate with localities with LDRTFs and attempt to encourage others to organize area task force.

Authority of Michael M. Cline, State Coordinator

/s/ Harry E. Colestock III, Deputy State Coordinating Officer

Attachment 1 – Teleregistrations
Designated Jurisdictions
COB 12/8/03

Designated Localities	Daily 12/8	Cumulative	Designated Localities	Daily 12/8	Cumulative
Accomack	1	301	King William	3	471
Albemarle	4	106	Lancaster	3	888
Alexandria (city)	1	214	Loudoun	0	120
Amelia	3	158	Louisa	0	178
Amherst	0	6	Lunenburg	1	92
Appomattox	0	41	Lynchburg (city)	2	21
Arlington	0	89	Madison	0	20
Augusta	1	215	Manassas (city)	0	7
Bedford	0	8	Manassas Park (city)	0	1
Brunswick	3	363	Mathews	9	1,152
Buckingham	0	64	Mecklenburg	3	311
Buena Vista (city)	0	50	Middlesex	7	1,079
Campbell	0	17	Nelson	1	28
Caroline	3	258	New Kent	3	1,155
Charles City	0	302	Newport News (city)	88	7,583
Charlotte	0	71	Norfolk (city)	65	5,803
Charlottesville (city)	0	70	Northampton	1	168
Chesapeake (city)	55	5,404	Northumberland	5	625
Chesterfield	41	5,875	Nottoway	4	205
Clarke	0	22	Orange	1	83
Colonial Heights(city)	4	450	Page	1	399
Culpeper	0	33	Petersburg (city)	16	1,736
Cumberland	0	55	Pittsylvania	0	36
Danville (city)	1	121	Poquoson (city)	6	2,344
Dinwiddie	5	586	Portsmouth (city)	30	3,699
Emporia (city)	0	15	Powhatan	1	238
Essex	7	494	Prince Edward	1	192
Fairfax	2	1,084	Prince George	4	742
Fairfax (city)	0	22	Prince William	2	235
Falls Church (city)	0	17	Rappahannock	0	8
Fauquier	0	48	Richmond	3	350
Fluvanna	1	81	Richmond (city)	52	4,686

Designated Localities	Daily 12/8	Cumulative	Designated Localities	Daily 12/8	Cumulative
Franklin (city)	6	615	Rockbridge	2	75
Frederick	0	47	Rockingham	0	135
Fredericksburg (city)	1	79	Shenandoah	0	16
Gloucester	29	3,364	Southampton	6	670
Goochland	3	225	Spotsylvania	4	318
Greene	0	42	Stafford	0	392
Greensville	3	979	Staunton (city)	0	66
Halifax	2	63	Suffolk (city)	18	3,163
Hampton (city)	89	8,108	Surry	5	713
Hanover	10	1,462	Sussex	5	769
Harrisonburg (city)	0	43	Virginia Beach (city)	69	6,404
Henrico	23	4,476	Warren	8	86
Hopewell (city)	6	616	Waynesboro (city)	0	151
Isle of Wight	22	1,927	Westmoreland	6	678
James City	39	2,096	Williamsburg (city)	1	105
King and Queen	2	350	Winchester (city)	0	8
King George	3	167	York	31	2,983
Totals All Localities				837	92,686